

STATEMENT OF COMPANY QUALITY POLICY

It is the policy of OTAGA ELECTRICAL LTD, to provide products and installations that conform to Customers' contractual requirements and expectations. In doing so the Company shall conduct its business in accordance with statutory and regulatory requirements. To achieve this OTAGA ELECTRICAL LTD, have established and maintained an effective quality management system to meet the requirements of BS EN ISO 9001:2000 (The Standard) to provide products, installations, servicing and maintenance work. Senior management is committed to comply with the requirements of The Standard and to continually improve the Company's quality management system.

This policy will be communicated to staff by instruction, training, supervision and personal development to ensure they understand how the relevance and importance of their activities contribute to the achievement of OTAGA ELECTRICAL LTD's quality objectives.

To demonstrate their commitment to this policy, senior management ensure that the adequate resources are available to implement, manage, promote and review the quality system.

In implementing the quality system OTAGA ELECTRICAL LTD will ensure that the needs & expectations of its staff, clients, suppliers & other interested parties are considered.

The aims and goals of this quality policy are reflected in the development of the measurable business & personal objectives set for the company. Senior management will ensure that personal development plans are established for key staff involved in the implementation of the quality system and are linked to these objectives. In addition all staff performing work affecting service quality are adequately trained and competent to carry out their duties.

The quality system will influence the effects of our suppliers and partners and ensure that these relationships are managed to mutually improve the effectiveness and efficiency of service delivery.

This policy is freely available to any person or party via our website; www.otaga-electrical.com. Persons without access to the internet may request a copy in writing to the under-signed.

Signed 

R J O'Kane, Director
OTAGA ELECTRICAL LIMITED

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